

Common Questions & Answers

1. What is the lead time?

The most important question we ask so we can provide you with a fabulous product and deliver on time. Our goal is to make sure you're happy and we will do our best to meet your delivery time. The truth is that lead times do vary tremendously depending on artwork and base cloth/substrate availability. We know that a lead time can be crucial to construction lead times, property and hotel opening and design presentations. Our team at Justin David will do our best to make the process as quick and seamless as possible.

2. How long to receive a strike off?

Normally the strike off takes 2-3 weeks from approval of artwork. Woven knits or embroideries as well as roller shades may vary slightly. At time of quote we will be transparent in our design, delivery options. If you have a specific date for delivery and or design presentations, we will do our best to meet it. Our goal is to provide realistic delivery dates.

3. What is the minimum?

No minimums on digital prints. For woven or specialty quality fabrics it varies. Keep in mind that for custom development with less than 20 yards costs do tend to be higher. For larger orders our pricing becomes significantly less.

4. Can you create a custom design for us?

Yes we are happy to work with you on custom artwork. We have a design archive of thousands of textile patterns that can be recolored, modified and Resized to meet your vision. Please fill out our custom design form and we can get started today.

5. Do you offer additional stain treatment?

Yes, yes, and yes! We are proud to offer so many options when it comes too Stain treatment.

6. Do you have bleach cleanable printed fabrics?

At this time our digitally printed fabrics are not bleach cleanable but we have washable base cloths and stain treatment options available for easy cleanability.

7. Do you offer fabrication of drapery and bedding?

We are proud to fabricate your items in house. Let us know and we will be happy to include this in a quote.

8. Do you install & measure of drapery & rollershades?

We offer full installation & on site window measurement service. Let us know and we will be happy to include this in a quote and schedule.

